



Drusillas Park Access Statement

Drusillas Park provides a warm welcome and high standards to all our visitors. Accessibility is enhanced by:

1. **Accessible parking** Car parking is free. All disabled parking is on flat tarmac ground close to the main entrance.
2. **Directional signage** Large directional signs indicate the way from the car park to the main entrance
3. **Toilets** Disabled toilets are situated as follows: At the main entrance before entering the Park, in Explorers Café Restaurant and at our main toilet block opposite Explorers Lagoon
4. **Wheelchairs** Are available on request – subject to availability. Call 01323 874100 to make a reservation.
5. **Level outdoor surfaces** All paths are concrete or tarmac and all paths are accessible by wheelchairs. There are no steps to negotiate.
6. **Thomas the Tank Engine** There is an accessible carriage on the train to take wheelchair users.
7. **Picnics** We have a designated picnic area at Drusillas and several of the benches are wheelchair accessible.
8. **Oasis Café** There is fixed accessible seating in Oasis Café
9. **Low level viewing** Animal enclosures all have low level viewing suitable for those in wheelchairs
10. **Sensory Trail** A sensory trail booklet costing 50p is available at the main entrance.
11. **Hearing** Hearing induction loops are fitted to all our four admission gates.
12. **Signage** Our information signage is in contrasting colours, well maintained and plentiful.
13. **Staff** Over 40 current staff members have attended “Welcome All” training and are fully aware of the needs of visitors with disabilities.
14. **Makaton** Our Education staff are trained in Makaton
15. **First Aiders** We pride ourselves in having a large number of qualified first aiders
16. **Gluten Free Food** A selection of Gluten free food is available in Explorers Café Restaurant and it is clearly signed.
17. **Vegetarian options** Explorers Café Restaurant provides at least one hot main vegetarian dish every day. We also offer a range of jacket potatoes, a “help yourself” salad bar and a selection of sandwiches, baguettes and fruit.
18. **Resting places.** The zoo route is approximately one mile in length and there are ample resting places along the way.